

**From:** Peters, Joe  
**To:** McCraw, Steven; MacBride, Cheryl; Bodisch, Robert; Nolte, Candace  
**Sent:** 7/19/2013 4:18:58 PM  
**Subject:** Fwd: Weekly EIC Report

FYI

Joe Peters  
 Assistant Director  
 Texas Department of Public Safety  
 Driver License Division  
 P.O. Box 4087  
 Austin, TX. 78773  
 512-424-5899

Begin forwarded message:

**From:** "Rodriguez, Tony" <Tony.Rodriguez@dps.texas.gov>  
**Date:** July 19, 2013, 4:09:47 PM CDT  
**To:** "Rodriguez, Tony" <Tony.Rodriguez@dps.texas.gov>, "Peters, Joe" <Joe.Peters@dps.texas.gov>, "Watkins, Paul" <Paul.Watkins@dps.texas.gov>, "Bell, Stephen" <Stephen.Bell@dps.texas.gov>, "Winkley, Salestus" <Salestus.Winkley@dps.texas.gov>, "Berkley, Johnnie" <Johnnie.Berkley@dps.texas.gov>, "Silva, Samuel" <Samuel.Silva@dps.texas.gov>, "Valenzuela, Estella" <Estella.Valenzuela@dps.texas.gov>, "Valdez, Tomas" <Tomas.Valdez@dps.texas.gov>, "Hubbard, Barbara" <Barbara.Hubbard@dps.texas.gov>, "Garcia, Joseph" <Joseph.Garcia@dps.texas.gov>, "Smith, Janie" <Janie.Smith@dps.texas.gov>, "Melcher, Lori" <Lori.Melcher@dps.texas.gov>, "Gomez, Enrique" <Enrique.Gomez@dps.texas.gov>, "Mastracchio, JoeAnna" <JoeAnna.Mastracchio@dps.texas.gov>, Ron Grahovec <rgrahovec@morphotrust.com>, "Crawford, John" <John.Crawford@dps.texas.gov>, "Vinger, Tom" <Tom.Vinger@dps.texas.gov>, "Cesinger, Katherine" <Katherine.Cesinger@dps.texas.gov>, "Hunter, Stephanie" <Stephanie.Hunter@dps.texas.gov>, "Wells, Charles" <Charles.Wells@dps.texas.gov>, "Barber, David" <David.Barber@dps.texas.gov>, "Muniz, Barbara" <Barbara.Muniz@dps.texas.gov>, "Segundo, Carolina" <Carolina.Segundo@dps.texas.gov>  
**Subject: Weekly EIC Report**

For this week we have had inquiries but no additional issuances.

19 July Weekly EIC Report			
1A	Issuance	0	
	Inquiry	1	Wednesday, July 17, 2013, a customer inquired about an EC at our DL office in Quitman. He had a valid DL
1B	Issuance	0	
	Inquiry	1	One inquiry at the Arlington DLO on Tuesday, 16 July (Reason for inquiry is not known).
2A	Issuance	0	
	Inquiry	0	
2B	Issuance	0	
	Inquiry	0	
3	Issuance	0	
	Inquiry	0	
	Issuance	0	
	Inquiry	0	

2:13-cv-193  
 09/02/2014

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5	Issuance	0	
	Inquiry	0	
6A	Issuance	0	
	Inquiry	1	
6B	Issuance	0	
	Inquiry	2	2 Inquiries at Austin-South but both had valid Texas DL
Total EICs Issued Today		0	
Total EIC Inquiries Today		5	
Total EICs Issued to Date		2	
Total EIC Inquiries to Date		36	

v/r

*Tony Rodriguez*

Customer Operations Senior Manager – South and West

Driver License Division

Texas Department of Public Safety

[tony.rodriquez@dps.texas.gov](mailto:tony.rodriquez@dps.texas.gov)

512.424.5657 (O)

512.739.9709 (C)

512.424.5233 (F)

The Driver License Division is committed to quality and excellence in customer service. Please share your thoughts with us via our online customer service survey at: <http://www.survey.utexas.edu/txdps/>

**From:** Rodriguez, Tony**Sent:** Monday, July 15, 2013 5:37 PM

**To:** Rodriguez, Tony; Peters, Joe; Watkins, Paul; Bell, Stephen; Winkley, Salestus; Berkley, Johnnie; Silva, Samuel; Valenzuela, Estella; Valdez, Tomas; Hubbard, Barbara; Garcia, Joseph; Smith, Janie; Melcher, Lori; Gomez, Enrique; Mastracchio, JoeAnna; Ron Grahovec; Crawford, John; Vinger, Tom; Cesinger, Katherine; Hunter, Stephanie; Wells, Charles; Barber, David; Muniz, Barbara; Segundo, Carolina

**Subject:** EIC Report CHANGE

Ladies and gentlemen,

We are changing the reporting cycle for EIC reports from daily to a weekly report. The next EIC report you will receive will be on Friday. Regions will provide me a roll-up of issuances and inquiries by 4:00 and I will turn the report around by 5:00.

\*\* I already have your information for today, please do not duplicate this information in your report(s) on Friday.

v/r

*Tony Rodriguez*

Customer Operations Senior Manager – South and West

Driver License Division

Texas Department of Public Safety

[tony.rodriquez@dps.texas.gov](mailto:tony.rodriquez@dps.texas.gov)

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